

## Lanlogic Server Hosting Delivers Peace of Mind to Bay Area Accounting Firm

In an effort to keep their costs down, Knight & Company performed their own maintenance on their systems and managed their own backups. After a catastrophic failure and subsequent data loss, they came to Lanlogic for a better solution.

### KNIGHT & COMPANY PROVIDES PUBLIC ACCOUNTANCY AND TAX PREPARATION SERVICES

Certified Public Accountants since 1954, this third-generation family-owned accounting and tax preparation firm offers personalized service to individuals and small businesses. With three office locations in the San Francisco Bay Area, Knight & Company delivers the following services and solutions that enable their clients to focus on their own core business:

Tax Preparation & Planning	Hosted Accounting Services
Payroll Service Hosting	Accounting & Bookkeeping Services
Management Advisory Services	IRS Representation
Financial Planning	Estate Planning

### DO-IT-YOURSELF MAINTENANCE AND BACK-UPS FALL SHORT

To reduce costs, Knight & Company managed their own server maintenance and backups. Unnoticed by them, the backups were failing for a long period of time. When a catastrophic failure of one of their main, outdated servers happened – leaving them exposed without a backup to restore from – they realized that a better solution was needed.

### LANLOGIC RECOVERS KNIGHT & COMPANY'S DATA WHILE DELIVERING SECURE INFRASTRUCTURE

In order to recover Knight & Company's data and to prevent future disasters from occurring, Lanlogic proposed a three-prong approach:

1. A comprehensive network design was created that delivered server application hosting, file server shares, secure remote access, email hosting, as well as shared calendar and address book applications.
2. All necessary hardware and software was procured, server migrations completed, and data imported to deliver seamless communication and collaboration benefits for Knight & Company.



"Any active professional firm needs IT solutions, and real solutions require real expertise. We tried a part-time, on-call tech/network person to keep the answer cheap. But in the end, our part-time tech needed the expertise that they always found at Lanlogic.

We found that the more we leaned on Lanlogic, the better it worked for us. We should have moved to the Server Hosting solution much sooner."

Kirk Knight  
Knight & Company  
Owner

3. Three new enterprise-class servers in one of Lanlogic's data centers replaced the aging hardware in the Knight & Company office. All systems are maintained as part of Lanlogic's comprehensive systems management service. This includes hardware and software management, full-system image-based backups, as well as robust application and network monitoring with real-time alerting. Putting IPSEC firewalls in place improved security at all locations and allowed one point of administration from Lanlogic's data center.

Working under a 99.9% uptime service level agreement, Lanlogic offers a single vendor to call when technical support is needed.

Now, every employee at Knight & Company is able to access their data and the Lanlogic support team on an as-needed basis. Employees are assured of rapid response times and high quality customer service with a comprehensive solution that reduces their risks and controls their costs.

#### **KNIGHT & COMPANY ENJOYS A STABLE ENVIRONMENT**

By working with Lanlogic, Knight & Company enjoys the following benefits:

- A stable platform that needs little or no administration from its employees. The systems are kept up-to-date, maintained proactively, and monitored 24x7
- Little or no downtime, which keeps their productivity high
- Secure data and the peace of mind that comes from knowing they will not experience another critical data loss going forward

## **The Value of a Trusted Advisor**

Lanlogic offers a number of services to help control costs, reduce risk, and achieve peace of mind:

- IT Services & Support
- IT Consulting & Project Management
- IT Assessments & Planning
- Cloud Computing/SaaS/Hosted Services

#### **FOR COMPANIES OF ALL SIZES**

**On-time. On-budget. Guaranteed.**

## **What Separates Lanlogic From The Rest:**

#### **OUR TEAM**

The breadth and depth of expertise of the Lanlogic staff allows us to deliver IT services enjoyed by top tier, global companies – solutions designed to meet your needs now and in the future. **OUR**

#### **UNDERSTANDING OF YOUR BUSINESS**

Whether you are just starting out or you are already a large organization, we pride ourselves in delivering IT solutions, individually-tailored by Microsoft Certified senior-level consultants. **OUR**

#### **PASSION FOR SERVICE**

We are available when you need us. We keep your office running and employees productive at all times.

For more information on any of our products or services please contact us today.