

## Complete Business Systems Leverages Technology for Growth

Complete Business Systems needed a more robust computer environment and network to support its growth. They turned to Lanlogic to evaluate their complete office needs and implement a solution that positioned them for the future.

### **COMPLETE BUSINESS SYSTEMS IS A COMPREHENSIVE DOCUMENT TECHNOLOGY COMPANY**

Located in Livermore, Complete Business Systems sells and services digital imaging solutions. They have a combined industry experience of over 30 years and can service any office equipment and document flow needs. Complete Business Systems collaborates with its clients to create innovative document solutions in imaging technology that includes printers, storage devices, software, and multifunctional devices. They also service and sell supplies for duplication equipment.

### **USER GROWTH STRESSES UNDER-POWERED IT INFRASTRUCTURE AT COMPLETE BUSINESS SYSTEMS**

Complete Business Systems contacted Lanlogic to assist them with implementing a more robust network to help support their growth. Concerns at the top of their list included:

- User account management
- Email with shared calendars
- Quick Books performance
- Apprehensions about backups and the security of their data

Their existing Windows for Workgroups installation was becoming more difficult to manage and performance was deteriorating. The business was growing and IT tasks were distracting key managers' time away from more important activities.

### **LANLOGIC LETS COMPLETE BUSINESS SYSTEMS SERVE ITS BUSINESS, INSTEAD OF ITS TECHNOLOGY**

To get started, Lanlogic performed a complete office site survey, including interviews with managers and the owner, and other employees in order to properly design, propose and implement a comprehensive solution. The services provided encompassed a wide range of skills and technologies.



"The people at Lanlogic are very good at what they do and they have been very helpful to us whenever we have needed technical assistance over the past few years.

We consider them a Complete Business Partner"

**Dominic Pipitone, President  
Complete Business Systems**

**Lanlogic:**

- Implemented an Active Directory domain using Microsoft Windows
- Small Business Server
- Upgraded key work stations to new Windows OS and Office software
- Protected their new email service, by providing them with an SMTP gateway filter service to combat viruses and spam
- Applied centralized anti-virus and spyware protection for all machines
- Designed a more secure network environment by providing Kerberos authentication, NTFS file security, and wizard-based management features
- Implemented a daily backup system to protect their data
- Moved their website to a shared web server in Lanlogic's data center
- Setup a secure VPN that allows remote access to the network for email, files and applications
- Provides onsite and remote support as needed

**LANLOGIC LETS BUSINESS SYSTEMS SERVE ITS BUSINESS, INSTEAD OF ITS TECHNOLOGY**

As a result of the new design deployed by Lanlogic, Complete Business Systems was able to improve their internal and external communication and rest assured that their data was safe and protected.

As they have continued to grow over time, Lanlogic has added:

- A SQL database line-of-business application
- Blackberry wireless email devices and a Blackberry Enterprise Server to allow them to more easily dispatch service tickets and improve communication with customers and their field service technicians

## The Value of a Trusted Advisor

Lanlogic offers a number of services to help control costs, reduce risk, and achieve peace of mind:

- IT Services & Support
- IT Consulting & Project Management
- IT Assessments & Planning
- Cloud Computing/SaaS/Hosted Services

### FOR COMPANIES OF ALL SIZES

On-time. On-budget. Guaranteed.

## What Separates Lanlogic From The Rest:

### OUR TEAM

The breadth and depth of expertise of the Lanlogic staff allows us to deliver IT services enjoyed by toptier, global companies – solutions designed to meet your needs now and in the future. OUR

### UNDERSTANDING OF YOUR BUSINESS

Whether you are just starting out or you are already a large organization, we pride ourselves in delivering IT solutions, individually-tailored by Microsoft Certified senior-level consultants. OUR

### PASSION FOR SERVICE

We are available when you need us. We keep your office running and employees productive at all times.

For more information on any of our products or services please contact us today.